FOR HOSPITALS, SKILLED NURSING, ASSISTED LIVING & PHYSICIAN OFFICES

Making a referral is *simple.*

Responsive intake, clear communication, and compassionate, Joint Commission–accredited hospice care for your patients and their families.

OAKRIDGE HOSPICE
Supporting the Last Moments with Compassion.

Three ways to refer, 24 hours a day

ONLINE

Secure referral form

Patient details and document uploads at **www.oakridgehospice.com** (Referral Center).

PHONE

Call intake 24/7

(480) 508-8588
Urgent and same-day referrals welcome.

FAX

Secure eFax

(480) 999-5212
Send records anytime.

What to send

Send what you have. We can start with a name, phone and diagnosis.

- ✓ **Face sheet & insurance:** demographics, Medicare/AHCCCS/insurance, emergency contact
- ✓ **Recent history & physical,** including the terminal diagnosis and related conditions
- ✓ **Recent progress notes** documenting decline: function, weight, symptoms, hospitalizations
- ✓ **Medication list** and allergies
- ✓ **Physician order or referral,** with attending physician contact
- ✓ **Code status & advance directives:** DNR/orange form, POLST, health care POA

What happens next

1 **We receive your referral**
Anyone may refer: physicians, facilities, families or patients.

2 **Eligibility review**
Our clinical team reviews records and coordinates certification with the attending physician.

3 **Admission visit**
A registered nurse completes the admission, plan of care and equipment orders with the patient and family.

4 **We keep you informed**
You receive updates and remain part of the care team if you wish.

FOR PHYSICIANS: ELIGIBILITY & CERTIFICATION

- Hospice and attending physicians certify a prognosis of six months or less if the illness runs its normal course
- A face-to-face encounter is required before the third benefit period and each period after
- Our medical director is glad to discuss eligibility

WHY PARTNERS CHOOSE OAKRIDGE

- Joint Commission accredited with Medicare deemed status
- Intake and clinical support 24 hours a day, 7 days a week
- Care at home, in assisted living and in skilled nursing

Please send patient information only through a secure channel: our secure online form, secure eFax or by phone. Do not send patient information by regular email.

OAKRIDGE HOSPICE INTAKE

(480) 508-8588 · eFax (480) 999-5212

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JOINT COMMISSION ACCREDITED NATIONAL QUALITY APPROVAL

Scan for the secure referral form